

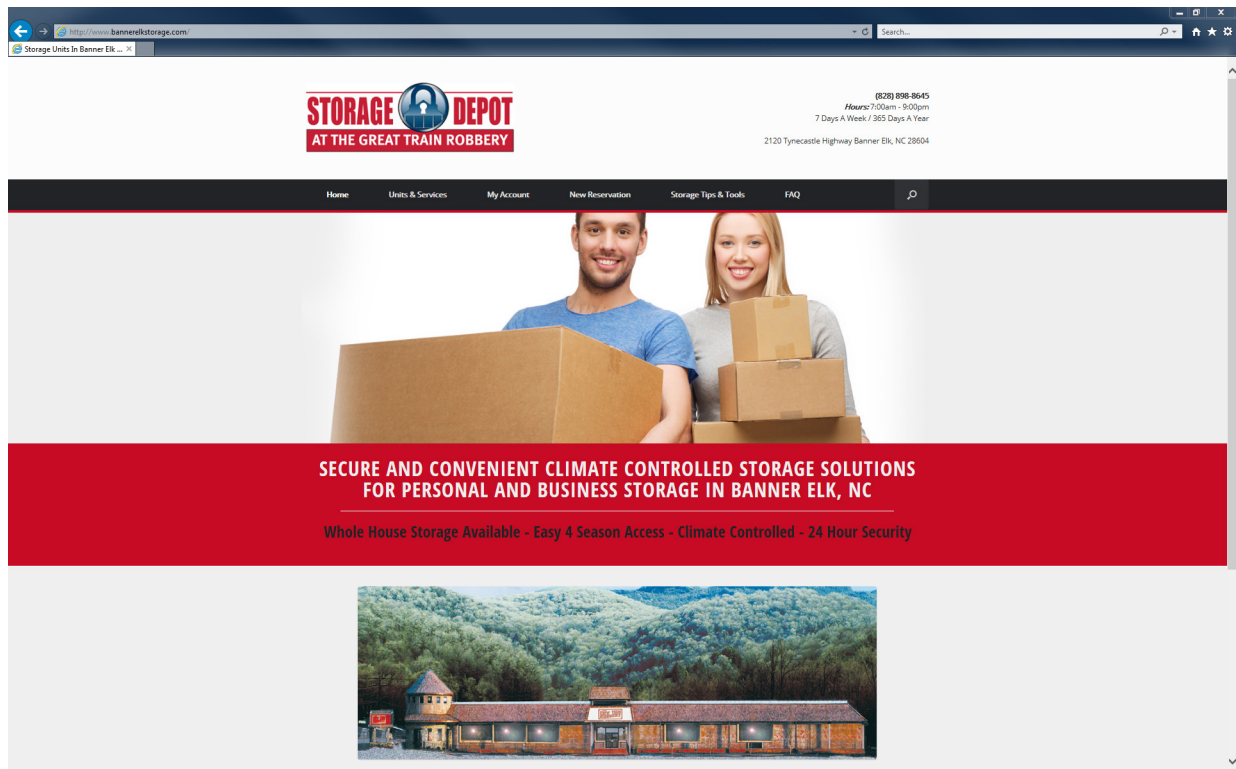
THE STORAGE DEPOT AT THE GREAT TRAIN ROBBERY

MAKING A NEW RESERVATION

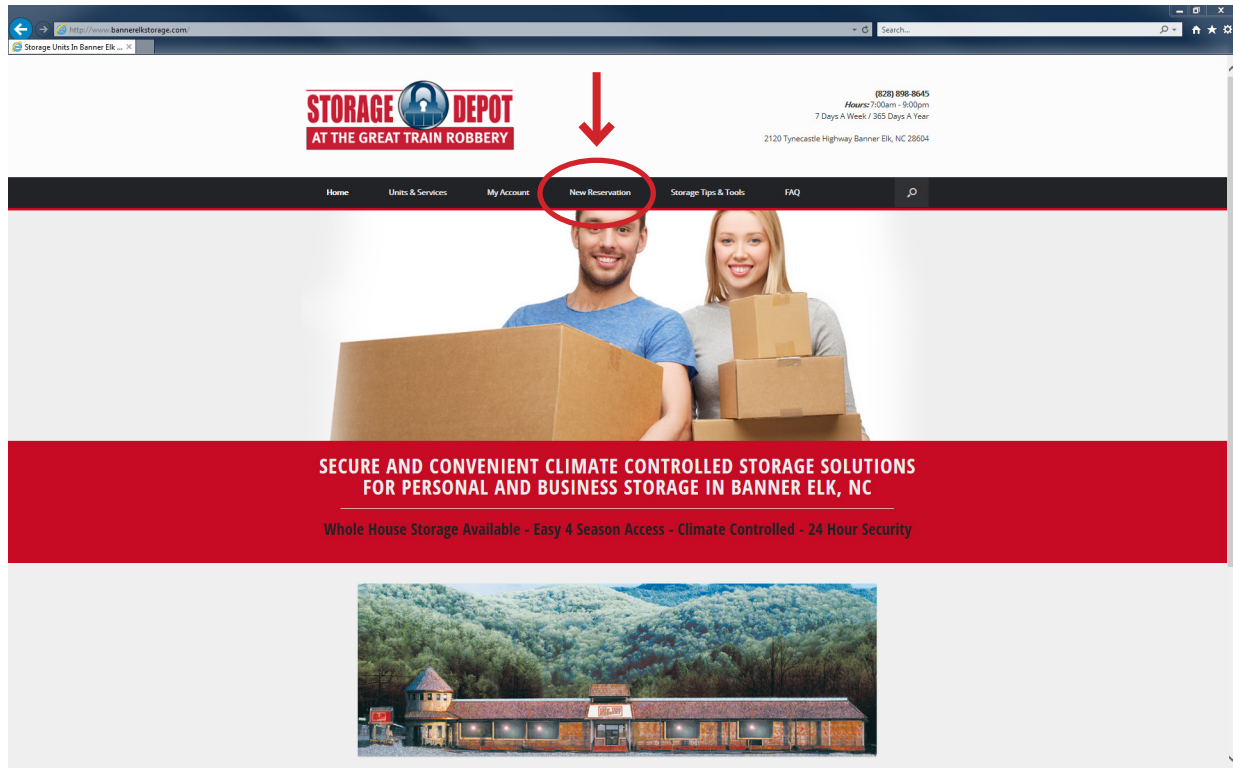
Thank you for your interest in The Storage Depot at The Great Train Robbery! The following is a step-by-step guide to making a new reservation on our website. Remember, if you do not receive an email confirmation, you have not fully completed the reservation process.

If you would like to see a unit in person before making a reservation, you may do so by emailing us at StorageDepot@GTRobbery.com.

Step 1 - Visit, <http://www.BannerElkStorage.com>



Step 2 - Click "New Reservation"



Step 3 - Select your desired unit size.

STORAGE DEPOT
AT THE GREAT TRAIN ROBBERY

(828) 898-8645
Hours: 7:00am - 9:00pm
7 Days A Week / 365 Days A Year
2120 Tynecastle Highway Banner Elk, NC 28604

Home Units & Services My Account **New Reservation** Storage Tips & Tools FAQ

New Reservation

Select Your Unit At Site: **The Storage Depot**

Complete this form to reserve a unit or make an appointment

(*) Required fields

First Name *
Last Name *
Email Address *
Phone Number *
Address *
City *
State *
Postal Code *
Date Needed On * 05/23/2018
Questions And Comments

Click here to make an Appointment without selecting a unit.

Type	Size	Climate Controlled	Monthly Rate	Available	
Half-height Locker	5 x 5	Yes	25.00	Yes	Select
Self Storage	5 x 5	Yes	50.00	Yes	Select
Self Storage	6 x 7	Yes	65.00	Yes	Select
Self Storage	8 x 5	Yes	65.00	Yes	Select
Self Storage	5 x 10	Yes	75.00	Yes	Select
Self Storage	5 x 11	Yes	80.00	Yes	Select
Self Storage	6.5 x 10	Yes	85.00	Yes	Select
Self Storage	7 x 10	Yes	95.00	Yes	Select

Reservations will be honored for 7 days

Continue Start Over

HELPFUL TIP 2

A COMPLETE LIST OF UNITS CAN BE FOUND ON THE "UNITS & SERVICES" PAGE BY CLICKING "CLICK HERE TO VIEW AVAILABLE UNITS AND SIZES"

HELPFUL TIP 1

IF YOU'RE UNSURE ABOUT WHAT SIZE UNIT TO RENT, CHECK OUT OUR SIZE GUIDE BY CLICKING "STORAGE TIPS & TOOLS"

Step 4 - Complete Your Contact Information

The screenshot shows the Banner Elk Storage website's 'New Reservation' page. The header includes the company logo, contact information (828) 898-8645, hours (7:00am - 9:00pm, 7 Days A Week / 365 Days A Year), and address (2120 Tynecastle Highway Banner Elk, NC 28604). The navigation bar has links for Home, Units & Services, My Account, New Reservation, Storage Tips & Tools, and FAQ. The 'New Reservation' section is active, showing a map of the location and a form to complete. A red arrow points to the form fields.

Complete this form to reserve a unit or make an appointment

(*) Required fields

First Name:
Last Name:
Email Address:
Phone Number:
Address:
City:
State:
Postal Code:
Date Needed On:
Questions And Comments:

[Click here to make an Appointment without selecting a unit.](#)

Unit Type: Climate Controlled Self Storage [Change Unit](#)
Unit Size: 10 x 12 (120.0)
Monthly Rental Rate: 150.00
Administrative Fee: 10.00

Reservations will be honored for 7 days.

[Continue](#) [Start Over](#)

Step 5 - Click "Continue"

The screenshot shows the Banner Elk Storage website's 'New Reservation' page with sample data entered into the form. A red arrow points to the 'Continue' button.

Complete this form to reserve a unit or make an appointment

(*) Required fields

First Name: John
Last Name: Doe
Email Address: john.doe@johndoe.com
Phone Number: 123.456.7890
Address: 123 ABC Street
City: ABC Town
State: ABC State
Postal Code: 00000
Date Needed On: 06-01-2018
Questions And Comments: Do you have any 10x12's available? If not, a 10x12 will work well. Thank you!

[Click here to make an Appointment without selecting a unit.](#)

Unit Type: Climate Controlled Self Storage [Change Unit](#)
Unit Size: 10 x 12 (120.0)
Monthly Rental Rate: 150.00
Administrative Fee: 10.00

[Continue](#) [Start Over](#)

Step 5 - Click "Reserve"

HELPFUL TIP 3
DON'T LET THE GREEN CHECK BOX FOOL YOU, YOU MUST CLICK RESERVE TO COMPLETE THE RESERVATION

New Reservation

Select Your Unit At Site: **The Storage Depot**

Complete this form to reserve a unit or make an appointment

Submit Reservation
*No fees currently due at time of reservation.

Please review your reservation information below:

Unit Type:	Climate Controlled Self Storage
Unit Size:	10 x 12 (120.0)
Monthly Rental Rate:	150.00
Administrative Fee:	10.00
Date Needed:	6/1/2018
Your Address:	123 ABC Street ABC Town, ABC State 00000
Your Phone Number:	(123) 456-7890
Your Email Address:	JohnDoe@JohnDoe.com
Your Notes:	Do you have any 10x10's available? If not, a 10x12 will work well. Thank you!

Reserve **Edit** **Start Over**

Step 6 - Reservation Complete!

HELPFUL TIP 4
A COPY OF THIS MESSAGE WILL BE EMAILED TO YOU, ONE OF OUR AGENTS WILL CONTACT YOU BY PHONE WITHIN THE NEXT 24 HOURS (EXCLUDING HOLIDAYS & WEEKENDS) TO CONFIRM AND COMPLETE YOUR RESERVATION

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AT THE GREAT TRAIN ROBBERY

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2120 Tynecastle Highway Banner Elk, NC 28604

New Reservation

My Account

Thank you for your request.
Your reservation has been submitted. [Print this page](#) and bring it with you upon Move In.

The Storage Depot
2120 Tynecastle Highway
Banner Elk, NC 28604
828-898-8645
storagedepot@gtrobbery.com

Dear John Doe

Thank you for choosing The Storage Depot. We have reserved a storage unit at your request.
Please review your confirmation details listed below.

Confirmation code: 5/23/2018-18444

Unit type: Climate Controlled Self Storage

Unit size: 10 x 12 (120.0)

Monthly Rental Rate: 150.00

Administration fee: 10.00

Date needed: 6/1/2018

Your location address: 123 ABC Street, ABC Town, ABC State 00000

Your location phone: (123) 456-7890

Your notes: Do you have any 10x10's available? If not, a 10x12 will work well. Thank you!

The above confirmation will be honored for 7 days. If you have any questions, please call us at 828-898-8645. We appreciate your business and look forward to serving you.

OTHER HELPFUL TIPS & INFORMATION

- Our facility is open 7am - 9pm, seven days a week, 365 days a year.
- Our facility is not staffed full time. If you have questions or concerns, the quickest way to reach us is by emailing us at StorageDepot@GTRobbery.com. You can also call (828) 898-8645 and leave a message.
- If you would like to see a unit in person before reserving online, you may schedule an appointment by emailing StorageDepot@GTRobbery.com.
- All leases are on a month-to-month basis. There are currently no promotions for prepaid rent or year long contracts.
- We require one month's rent paid in full, plus the one-time administrative fee to confirm your reservation.
- We WILL NOT prorate your last month. (e.g. If you move out on the 2nd or the 22nd of the month, one month's rent must be paid by the 1st to avoid lockout.)
- We WILL prorate your first month. (e.g. After payment of one month's rent is made at the time of reservation, you'll receive a prorated credit on your following month's statement if you move in on any day other than the 1st.)
- Please remember to bring your own lock at the time of move-in. Standard pad locks with an extended shackle work best.
- Carts and dollies are available free of charge. Please return them to the designated storage area near the front entrance and never remove them from the building.
- A commercial loading dock has also been made available. Please remember to close the roll-up door after immediate use.
- If you need to cancel your completed reservation for any reason, please do so as soon as possible. Cancellations made within 10 days of move-in may not be eligible for a full refund.
- Visit, www.BannerElkStorage.com/FAQ for answers to more common questions.